

Spotlight on Murray State University Project

By: Matt Burton, PMP



Matt has more than 10 years of experience effectively providing management expertise for a number of engineering and project-oriented organizations.

Matt's experience includes overall program and operations management for planning and implementing change; conducting operational and organizational reviews, developing client relations, improving productivity and budget control; and identifying problems, generating new alternatives, and directing effective solutions.



AMS has been engaged to assist Murray State University in the selection, procurement and implementation of a new cost-effective, scalable, industry best practice Integrated Workplace Management System (IWMS). This project has entailed helping determine the functional and technical requirements of MSU's Facilities Management Department, the preparation of an RFP that articulates those requirements, managing the Vendor evaluation and selection phase, and overseeing the final procurement process.

Subsequent to the IWMS selection, Draper will be conducting implementation management services to support the University's implementation of its selected IWMS system and will serve as the primary point of contact between MSU and the IWMS vendor. Services will include the creation and management of a comprehensive project plan that includes scope of work, deliverables, project timeline, milestones, budget, risk management, roles/responsibilities, etc. The initial phases of the implementation will include work order management, space management, fleet management and access control. The goal is to ensure that once the system is implemented, MSU staff is properly trained and able to maximize the functional technological benefits

which will ultimately support the university's needs and provide more accurate and comprehensive information for Facility Management's customers.

One unique aspect of this engagement that is particularly challenging is the compressed timeframe within which two major functions supporting the Facilities Management Department must be implemented. The University is eliminating its mainframe computer system that currently supports both space management and fleet management – two significant services provided by the Facilities Management Department. This has necessitated a phased approach to implementing the new IWMS to ensure uninterrupted service to campus constituents. Draper has incorporated this constraint into the procurement and installation requirements set forth in the RFP and obtained a commitment from respondents to meet the important schedule considerations.

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